CCIST Referral Process

```
┌─────────────────────────────────────┐
│  CCIS Team electronic referral form  │
│            is submitted              │
└─────────────────────────────────────┘
                 ↓
┌─────────────────────────────────────┐
│  CCIST Intake staff will contact the │
│   client and referral source within  │
│  2 weeks of receiving the e-referral  │
│               form                    │
└─────────────────────────────────────┘
                 ↓
┌─────────────────────────────────────┐
│  CCIST intake staff will provide the  │
│  client and the referral source with  │
│  the name of their assigned CCI       │
│            Specialist                 │
└─────────────────────────────────────┘
```
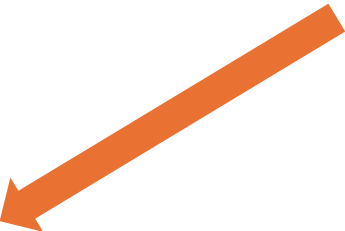
| A CCI Specialist will contact the client to set up a home visit to further assess the client's needs | → | The referred client will receive intensive case management support from a CCI Specialist within 2-3 weeks of the initial referral. | → | The client will receive intensive case management support from a CCI Specialist for 3 months. | → | If further support is needed after the 3-month period, a referral will be made to another Social Work team for further support. |